



Cancellation Policy

Clients must cancel their appointments at least 24 hours in advance. Failure to cancel within the 24-hour window will result in a cancellation fee of 50% of the service cost.

Multiple consecutive cancellations may result in a requirement to supply a credit card to hold a future scheduled appointment.

No – Show Policy

Clients who do not show up for their appointment without notifying us will be considered a “no-show.” No shows will be charged the full cost of the missed service.

After two consecutive no shows, clients may be required to pay in advance for all future appointments.

This acknowledges the importance of reserved time and supports Body Wellness salon & spa’s commitment to their profession.